

# Ways to tell us what you think and have your voice heard at Artsenta

## 1. TALK TO STAFF

We are here to help.  
If you have a question or concern  
please talk to one of the team.

## 2. ARTIST MEETINGS

You are welcome to attend  
meetings at the main table  
to hear about upcoming events,  
share what you are working on  
and join in discussions.

Rāapa/Wednesday, 3:00pm

Rāmere/Friday, 3:00pm

## 3. ARTIST VOICE GROUP

This is a group of elected artists who meet  
monthly to represent Artsenta artists.  
You can talk to the artist members  
about your ideas, questions or concerns.

## 4. SUGGESTION BOX

The suggestion box is in the kitchen  
Suggestions are monitored by the  
Artist Voice group and shared at  
artist meetings.

## 5. COMPLAINT PROCEDURE

Complaints can be verbal or written.  
Please ask staff or the Director  
and they will guide you through the process.  
Or email: [director@artsenta.org](mailto:director@artsenta.org)

## 6. OTHER OPTIONS

If you feel your complaint has not been  
addressed you can write a letter  
to the Chairperson of the Creative Arts Trust,  
or contact a Health & Disability  
Advocate. This is a free  
government service for all health  
service users.

**Creative Arts Trust**  
PO Box 5986, DUNEDIN

**Health & Disability Advocate**  
Ph: 0800 555 050  
[www.advocacy.org.nz](http://www.advocacy.org.nz)

Or fill out this form and let us  
know what you think

Name :

Phone (optional):

Are you an:

Artist

Relative

Support Worker

Other

Would you like to talk to someone?

Yes / No

What would you like to tell us about?

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continue over if required...